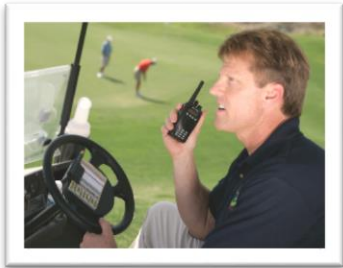


# RENTAL POLICIES



- 5-day minimum rental, however shipping time within 3-5 days of rental dates are excluded. KWRR ships standard ground freight and will add freight charges to the invoice (2-day and overnight also available). A dealer's shipping account can be used if provided.
- Prior to shipping, an account with shipping and billing addresses must be approved and a resale certificate provided.
- Full payment, by MasterCard/Visa, business check, or wire transfer, is required prior to shipping. With pre-approval, a PO may be sent for net-15 day terms.
- Allow a turn-around time of 2 business days for equipment without programming and 3 business days for equipment with programming.
- A rush fee of \$80 will apply if order shipment is required within 1 business day.
- All equipment must be returned unless prior written approval is received from KWRR.
- An \$80 labor fee, plus parts, will apply for equipment that is returned damaged.
- Standard dealer cost for unrepairable or lost equipment will apply. KWRR does not accept dealer-provided replacement equipment.
- A reprogramming service fee will apply for equipment returned with password protection.

## YOUR RENTAL INCLUDES:

**PORTABLES:** Battery, antenna, belt clip, rapid charger. Multi-unit chargers will be substituted in multiples of 6.

**MOBILES:** Hand mic, bracket, power cable, magnetic mount coax and antenna

**CONTROL STATIONS:** Power supply, desk mic, mounting case

**REPEATERS:** Power supply and duplexer only. (Antenna, coax cables, and connectors not included.)