

Rental Policies & Terms

Account Set-up:

A Customer account must be established before rental radios can be shipped. Account set up requires ship to and bill to address and a current tax resale certificate.

Payment Terms:

Approved Customers will be billed with PO with Net 15 day terms. For all other Customers, payment is required in full prior to delivery. Payment method can be credit card, business check, or ACH.

Rental Equipment includes:

- **Portable radios:** Battery, antenna, belt clip and charger. Single chargers are supplied by request.
- **Mobile radios:** Hand mic, bracket, power cable.
- **Control Station:** Power supply, desk mic, mounting case.
- **Repeaters:** Power supply and repeater only. Duplexer, antenna, coax cables and connectors are not included.

Rental Period:

Five day rental minimum on all products. See Shipping section below.

Rental Returns:

All original parts need to be returned with the rentals unless a written exception has been provided by KWRR. No substitutes.

Damaged Equipment:

- **Repairable:** There will be an \$95 labor fee plus parts for equipment that is returned damaged.
- **Un-repairable/ Lost:** The Dealer will be billed a replacement fee for equipment that is not returned or damaged beyond repair. KWRR will not accept dealer provided replacement equipment.
- **Programming:** Radios must be returned with no password protection. If radios are received with password protection, service fees will be assessed to reprogram the radio(s).

Turn-around Time:

- **No Make Ready:** No programming by KWRR - 48 hours.
- **Make Ready:** Programming by KWRR - 72 hours.
- **Expedite:** If shipment is required within 24 hours of order placement, an expedite fee will be charged.

Shipping:

KWRR will not charge for time when equipment is in transit to and from the designated destination within the window of 3-5 days. You only pay for the days you have the radios.

- Pre-pay and add freight charges to the rental invoice.
- KWRR will ship ground freight standard (2-day and overnight available).



830 North Blvd #3025
Universal City, TX 78148
512-301-2031
866-801-6716
rent@kwradiorentals.com
www.kwradiorentals.com



KWRR is your best resource for radio rental. Consider KWRR to be your new Rental Department.